



## Countdown to launch of France's first urban cable car



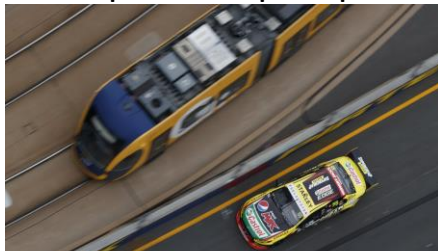
On Saturday 19 November, Keolis will launch France's first urban cable car in the city of Brest in north-west Brittany. The system features the vertical crossing of cabins – a world first – and will link the left bank station, situated on a hill above the naval base, to the right bank station located inside the Ateliers des Capucins. The new Capucins eco-district, structured around former French Navy workshops, will house shops and restaurants as well as cultural and leisure facilities. The cable car is operated automatically and the system is supervised by Keolis Brest teams at the Bibus network control room. The two, 60-passenger cabins provide breath-taking views of the harbour during the three-minute crossing over the river Penfeld. This new, economical and environmentally-friendly urban transport mode will be integrated into the city's existing public transport network, and passengers can access the tram, bus and cable car with a single Bibus transport ticket.

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Operational Excellence

### AUSTRALIA & NEW ZEALAND

#### G:link trackside at GC600 Super Car Championship



The 2016 GC600 Super Car Championship was held at the end of October on Australia's Gold Coast, where Keolis Downer operates the G:link light rail network. The race took place alongside the track, passing by G:link stations. Keolis Downer carried 173,500 passengers during the three-day event, an increase of 3.8% on last year, boosting patronage by 267%.

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Operational Excellence

### CONTINENTAL EUROPE

#### Sweden: Road Traffic Safety certification & Gothenburg Public Transport Conference

Keolis' Swedish subsidiary has received ISO 39001 Road Traffic Safety (RTS) certification for its bus operations. Michael Svensson, Keolis Sverige Area Manager for Stockholm said, "Our core value, safety first, is deeply rooted in our company culture. Auditors were very impressed with how all employees are involved in ensuring and improving safety on the network."

Keolis Sverige also participated in Persontrafik, the largest public transport conference in Scandinavia, held in Gothenburg (southwest Sweden) from 18-20 October. The subsidiary shared knowledge on the ElectriCity project (electric and hybrid buses operated by Keolis in Gothenburg), as well as integration and gender equality, and the new "Neolis" bus network in Stockholm. Teams also took the opportunity to network and strengthen relationships with the PTA and other stakeholders.

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Safety & Operational Excellence

### Germany: Quality Week 24-28 October



Following Punctuality Week in March this year, Keolis Deutschland recently organised a second KeoLife initiative: Quality Week. Non-front line employees spent five days with customer-facing staff, observing first-hand all aspects of quality on the train network. Fifty employees, including five colleagues from Keolis head office and the Continental Europe Platform, took part in this initiative designed to increase overall knowledge of operations, provide useful data to develop effective quality indicators and strengthen team spirit.

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Employee Engagement

### NORTH AMERICA

#### Canada: Orléans Express and Téo Taxi announce partnership

On 31 October, Orléans Express (Keolis Canada's regional coach service) and Téo Taxi (Montréal's all-electric taxi service) announced a partnership to improve the passenger experience, thanks to a last mile management solution combining coach and taxi services. Passengers on Orléans Express can now request a ride via the Téo Taxi app a few minutes before the end of their journey and continue their trip seamlessly upon arriving at the terminal. This project is part of Keolis Canada's commitment to innovations that enhance the passenger experience, strengthen network performance and support the development of cities and territories.

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Operational Excellence

### UNITED KINGDOM

#### GTR nominated for National Cycle-Rail Awards

Govia Thameslink Railway (GTR), Keolis and Go-Ahead Group's joint venture, has been shortlisted in two categories at the National Cycle-Rail Awards, thanks to significant improvements to integrate cycling and train use. Hatfield station's rebuild has seen a 516% increase in cycle spaces

as well as the addition of CCTV and a roof. Over 60 cycle surgeries have been held at stations across the network: a total of 1,332 bikes were security marked and 397 high security bike locks were given to passengers, contributing to a 19% reduction in cycle crime network-wide.

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Safety

### CORPORATE

#### JPF visits Keolis networks "down under"



In mid-October Keolis' Executive Chairman, Jean-Pierre Farandou (JPF), was in Australia where he visited Keolis Downer's G:link and Yarra Trams networks, and spent time with local employees. He also attended a number of industry events, and met with government ministers and leaders of infrastructure bodies in both Sydney and Melbourne. During these discussions JPF focused on Keolis' commitment to the future of public transport, and the world-class expertise and innovations the Group continues to bring to the Australian market.

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Operational Excellence

#### Preview the new Group Collaborative Intranet Portal

[Click here](#) for a sneak peek at the Group's new Collaborative Intranet Portal, to be launched in the first half of 2017.

#### Keoshare Christmas Contest



This Christmas on KeoShare, say thanks to a co-worker and help them win prizes! From 14 November to 2 December, connect to KeoShare and discover the [Contest Teaser](#).